

CHRISTA V. HARDY

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PROFESSIONAL SUMMARY

Instructional designer, trainer and professional librarian with the ability to deliver programs to a wide audience with diverse needs. Four years experience facilitating training and educational programs for an international non-profit organization.

- High level of proficiency in planning and collaboration, communication, and problem solving.
- Two years experience in media relations and community outreach.

EDUCATION

PhD, Graduate School of Library and Information Science University of Illinois, Urbana Champaign	Champaign, IL
MLS, Master of Library Science University of Alabama	Tuscaloosa, AL
BA, English, Minor: Political Science/Speech Communication University of Alabama	Tuscaloosa, AL
Radcliffe Publishing Certificate Radcliffe College at Harvard University	Cambridge, MA

CAREER EXPERIENCE

- Fall 2005 Graduate Assistant & Mentor, POSSE Foundation**
UNIVERSITY OF ILLINOIS URBANA-CHAMPAIGN Champaign, IL
- Facilitate** weekly workshops for freshmen. Workshops provide intensive teambuilding opportunities and connections to information and resources campus-wide.
- Spring 2005 Teaching Assistant, Libraries and Society**
UNIVERSITY OF ILLINOIS URBANA-CHAMPAIGN Champaign, IL
- Facilitated** two discussions sections for first year Master's students. Course explored major issues in the library and information science professions as they involve their communities of users and sponsors.
- Fall 2004 Teaching Assistant, Information Organization & Access**
UNIVERSITY OF ILLINOIS URBANA-CHAMPAIGN Champaign, IL
- Facilitated** two discussions sections for first year Master's students. Course provided an intensive and thorough introduction to fundamentals of information organization and access from the point of view of the field of library and information science.

2001-2003 Training Strategies Instructor
BILL & MELINDA GATES FOUNDATION Seattle, Washington

- **Facilitated** “Train the Trainer” curriculum for over 500 people from the U.S and abroad. Training focused on setting goals, establishing competencies, assessment, instructional design, training techniques and evaluation strategies. Trainee feedback consistently yielded a 96% satisfaction rating.
- **Implemented** training for grant recipients from the United States, Chile, Pacific Territories and the Virgin Islands. The Chilean training resulted in the immediate development and delivery of a three-week “train-the trainer” program for 12 Chilean trainers.
- **Managed** the editing and restructuring of the curriculum, training book, handouts, assessment and evaluation tools for the Training Strategies team leading to the standardization of 20 lesson plans, two manuals and evaluation tools.
- **Developed and facilitated** workshops related to advocacy and sustaining public access computing resulting in the “Sustainability Roundtable” for State Library agencies.
- **Researched** best practices & reviewed grant applications in the following categories: training, partnerships, and community outreach.
- **Collaborated** with national PR firm to design a toolkit focusing on community-building activities now available to over 11,000 grant recipients in print and online versions.
- **Contributed** to development of an online community for libraries and other agencies to share knowledge & resources regarding public access to information technology.
- **Collaborated** with members of the IT team on special projects including development of an online informational tutorial for grant recipients (Should I upgrade the software on my Gates Library Computer?)

1999-2001 Public Access Computing Trainer
BILL & MELINDA GATES FOUNDATION Seattle, Washington

- **Presented** instructional sessions on Microsoft Office & Reference software, networking, and Windows NT/2000 troubleshooting to grant recipients in over 150 public libraries nationwide.
- **Recruited, evaluated resumes & conducted interviews** for Public Access Computer Trainers.
- **Developed and implemented** a Diversity Recruiting Plan for On-Site Trainers resulting in increased awareness of and subsequent hiring of diverse candidates.

OTHER RELEVANT EXPERIENCE

1998-1999	Community Relations Manager Barnes & Noble Booksellers	Tucson, AZ
1996-1998	Information Services Librarian Cumberland County Public Library	Fayetteville, NC
1995-1996	Academic & Law Library Instruction Assistant University of Alabama Libraries	Tuscaloosa, AL

CONSULTING & PRESENTATIONS

Guest Lecturer	<i>"The Power of the Spoken Word: The Impact of Reading Aloud to Secondary Students"</i> University of Illinois Urbana-Champaign Department of Speech and Hearing Science	April, 2005
Presenter	<i>"What's a Librarian do, anyway?"</i> Providence St. Mel Preparatory School	March, 2004
Consultant	Alaska State Library Technology Symposium	October, 2003
Presenter	Washington Library Trainers Roundtable	April, 2003
Presenter	ALA Annual Conference: <i>Toolkit Overview for State Librarians & Urban Libraries Council</i>	June, 2002

PUBLICATIONS

Contributor	<u>Staying Connected: A Toolkit for Public Libraries</u>
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PROFESSIONAL ASSOCIATIONS & HONORS

Member	American Libraries Association/ Public Library Association
Member	Delta Sigma Theta Sorority, Incorporated
Fellow	Project Athena: Weaving a Web of Recruitment